

GALLERY™ RAILING

FROM WOLF HOME PRODUCTS®

STUDIO COLLECTION

LIMITED LIFETIME WARRANTY

ALUMINUM RAILING PRODUCTS

Gallery™ Railing from Wolf Home Products® (the "Product") receives a high-quality powder coat paint finish applied in accordance with AAMA 2604 specifications. The Wolf Organization, LLC (the "Company") warrants that, subject to the terms and conditions below, the Product (i) shall be free of structural defects in workmanship and materials, and (ii) will not crack, chip, blister, peel or abnormally discolor, in accordance with AAMA 2604 specifications. **SEE CARE AND MAINTENANCE GUIDELINES FOR FULL CLEANING REQUIREMENTS.**

STAINLESS STEEL CABLE AND FITTINGS PRODUCTS

Each Gallery Railing cable, cable fitting, and cable assembly product is manufactured using 316 marine grade stainless steel (each, the "Stainless Product"; more than one, the "Stainless Products"; together with the Aluminum Products, the "Products"). The Company warrants that, subject to the terms and conditions below, the Stainless Products shall be free of machining, mechanical, and structural defects in workmanship and material. **Note:** Stainless steel requires periodic care and maintenance. Depending on exposure to corrosive environments, 316-grade stainless steel may corrode, discolor, and/or develop surface rust over time. **THIS IS NOT CONSIDERED A DEFECT.** Corrosion, discoloration, and development of surface rust can be largely mitigated with proper care and cleaning. **SEE CARE AND MAINTENANCE GUIDELINES FOR FULL CLEANING REQUIREMENTS.**

PRODUCT WARRANTY TERM

The Company warrants the Products for the shorter of: (i) lifetime of the Purchaser (as defined below), or (ii) however long the Purchaser owns the structure on which the Product or Products are originally installed (altogether, the "Warranty"). The "Purchaser" is the living owner or owners (maximum of two) of the real estate and structure upon which the Product is installed at the time the install occurred. The Product Warranty is non-transferable to any other person or entity and will terminate upon the death of the last original owner or upon the conveyance or transfer of the real property or structure upon which the Product was originally installed.

WARRANTY REQUIREMENTS

For the Product to remain eligible for coverage under the Warranty, the Purchaser (and/or his or her installer) must have complied with each of the following requirements:

1. The Purchaser must have completed the online warranty registration form located at www.railfx.net/resources/warranty/ within thirty (30) days of the Product's original purchase.
2. The Purchaser must have strictly adhered to the Company's cleaning and maintenance requirements, which can be found at: www.wolfhomeproducts.com/resources/outdoor-living-resources/. Please be aware that depending on the atmospheric conditions of the install area (such as for Products installed near the coastline), the Product may require more-frequent cleanings to remain in compliance with the Company's instructions.*
3. Installation of the Product must have been completed in accordance with the Company's published installation instructions specific to each Product installed.
4. The Product must have been installed in accordance with local building codes and in a manner consistent with the Product's normal use and condition.
5. The Product must not have been abused, neglected, or used in any manner other than that consistent with use as a pedestrian railing.
6. The Product must not have been exposed to harsh chemicals (such as pool treatments or ice removal products).
7. The Product must not have been improperly stored, transported, or handled.
8. The Product must have been installed in North America or on an island located in the Caribbean.



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The first cleaning and maintenance should be completed immediately following installation and after the construction project is finished to remove any residue, contaminants and/or pollutants. **SEE CARE AND MAINTENANCE GUIDELINES FOR FULL CLEANING REQUIREMENTS.*

CLAIM PROCEDURE

To file a claim under the Warranty, the Purchaser must complete the Company's warranty claim form located at www.railfx.net/resources/warranty and submit the required supporting documents within 30 days of discovering the alleged defect. The required supporting documents will include a description of the defect claimed, photographic documentation of the defect (at least 4-6 clear photos), and dated proof of purchase receipt.

After reviewing the claim information submitted, the Company will determine the validity of the claim. Part of this determination may include a Company agent examining the alleged defective Product in its place of install. If the Company determines that the Purchaser's claim is valid, the Company will, at its sole option, either (i) replace the defective Product or (ii) refund the Purchaser the portion of their original purchase price associated with the defective product. The Warranty does not cover, and the Company will not be responsible for, costs incurred for the removal, finishing, refinishing or disposal costs of the defective Product or the installation of the replacement Product. The Purchaser is responsible for all costs associated with shipping, handling, and labor. The Company will endeavor to supply original replacement parts; however, replacement parts may differ from the original parts. For any questions regarding the Warranty or the claims process, you may call our toll-free number at 1-800-851-2961.

EXCLUSIONS

Damage, defects, or problems resulting from causes outside the Company's control are excluded from coverage under the Warranty. Such causes include, without limitation: Installation, Maintenance, and Acts of God:

- Movement, distortion, collapse or settling of the ground or supporting structure on which the Product is installed
- Acts of God and Nature (such as, but not limited to, hurricane, earthquake, flooding, fire, lightning, hail, etc.); accidents; vandalism and environmental conditions (such as air pollution, mold, mildew), insurrection, civil unrest, terrorism, or beyond those attributable to normal weather conditions
- Damage relating to inappropriate or faulty building design or construction, maintenance, installation, or selection of products
- Corrosion, discoloration, or surface rust due to surface contamination

DISCLAIMER

THE STATEMENTS OF WARRANTY WITHIN THIS DOCUMENT SET FORTH THE ONLY EXPRESS WARRANTY EXTENDED BY THE COMPANY FOR ITS ALUMINUM POST AND RAIL, STAINLESS STEEL CABLE, AND FITTINGS PRODUCTS, AND THE PROVISIONS OF THE WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF THE COMPANY AND THE PURCHASER'S EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTY. NO OTHER WARRANTY, MADE BY THE COMPANY OR ITS AGENTS, WRITTEN OR OTHERWISE COMMUNICATED, WHICH IS NOT CONTAINED OR AUTHORIZED HEREIN, WILL BE RECOGNIZED BY THE COMPANY.

LIMITATION OF LIABILITY

ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. THIS WARRANTY IS NOT A WARRANTY OF FUTURE PERFORMANCE OR STATEMENTS OF THE USEFUL LIFE OF ANY THE COMPANY PRODUCT, BUT ONLY A WARRANTY TO REPAIR, REPLACE, OR REFUND.



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SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

The Warranty shall be governed and construed in accordance with the laws of the State of Texas, without regard to its conflict of laws. Any legal action concerning the Warranty shall be litigated in the courts of the State of Texas, to which you agree to submit to personal jurisdiction.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.